



**JOB STRESS : A STUDY AMONG NURSE AT PUTRA SPECIALIST HOSPITAL
(MELAKA) SDN. BHD.**

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HUMAN RESOURCE MANAGEMENT

FACULTY OF BUSINESS MANAGEMENT

UNIVERSITI TEKNOLOGI MARA, MELAKA

KAMPUS BANDARAYA

JUNE 2015

DECLARATION OF ORIGINAL WORK



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RESOURCE MANAGEMENT

FACULTY OF BUSINESS MANAGEMENT

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“DECLARATION OF ORIGINAL WORK”

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Hereby declare that:

1. This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
2. This project-paper is the result of our independent work and investigation, except where otherwise stated.
3. All verbatim extracts have been distinguished by quotations marks and sources of our information have been specifically acknowledged.

Signature: _____
(FATIN SYUHADA BINTI ARMAN SHAH)

Signature: _____
(SALWAH BINTI MOHAMED NOR)

Date: _____

LETTER OF SUBMISSION

3rd July 2015

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Dear Sir/Madam,

SUBMISSION OF PROJECT PAPER

Attach is the project paper titled “JOB STRESS : A STUDY AMONG NURSE AT PUTRA SPECIALIST HOSPITAL (MELAKA) SDN. BHD.” to fulfil the requirements as needed by the Faculty Business Management, Universiti Teknologi MARA (UiTM).

Thank you.

Sincerely,

Signature: _____
(FATIN SYUHADA BINTI ARMAN SHAH)

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(SALWAH BINTI MOHAMED NOR)

Date: _____

ABSTRACT

Job stress is a serious employment issue that organization should concern about. Besides, to managing and coping with stress is a major challenge for organization. The continuous stress can give impact to not only physical and psychological among nurses, but also can give an impact towards organization's productivity as well. This study was conducted to identify the relationship between the job stressor such as role ambiguity, role conflict and work overload towards job stress. The data were collected by using questionnaire at Putra Specialist Hospital (Melaka) Sdn Bhd. The findings show that role ambiguity, role conflict and work overload were significantly and positively correlated with job stress. Therefore, to reduce job stress among nurse at Putra Specialist Hospital (Melaka) Sdn Bhd, organization should provide mentoring program and hiring additional nurse in reducing job stress among nurse.

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